

Coping with Evolving Knowledge **Dynamic Domain Ontologies for Web** Intelligence Powered by webLyzard technoloav

5 September 2012

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Member of the University of Applied Sciences Eastern Switzerland (FHO)

Agenda

Part I: Ontologies for Web Intelligence

- Web Intelligence
- NOAA Media Watch
- Applications of ontologies for Web Intelligence tasks

Part II: Dynamic Lightweight Domain Ontologies

- Ontology learning from heterogeneous sources
- Coping with change
- Outlook and conclusions



Part I Ontologies for Web Intelligence Powered by webLyzard technology

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Web Intelligence

- Business Intelligence has been used as an umbrella term to describe concepts and methods for improving business decision making by using fact-based support systems (Chen 2010).
- Luhn (1958): "A business intelligence system"
- Structured data sources (databases, warehouses, ...)
- Case studies
 - Continental Airlines (Anderson-Lehman et al. 2004)
 - Parkway (Negash and Gray 2008)
 - 1-800-CONTACTS (Watson and Wixom 2007)



NOAA collects 80 TB of scientific data per day, with a 10-fold increase expected by 2020. Annual IT Budget: USD 1 Billion

ND ATMOSE



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July global temperatures fourth highest on record; Arctic sea ice is second lowest July extent on record

According to NOAA NCDC scientists, the globally-averaged temperature for July 2012 marked the fourth warmest July since record keeping began in 1880. It also marked the 36th consecutive July and 329th consecutive month with a global temperature above the 20th century average.

» Updated Atlantic hurricane outlook calls for near- or abovenormal season

This year's Atlantic hurricane season got off to a busy start, with 6 named storms to date, and may have a busy second half, according to the updated hurricane season outlook issued today by NOAA's Climate Prediction Center, a division of the National Weather Service.

July 2012 marked the hottest month on record for the contiguous United States

Drought expands to cover nearly 63 percent of the Lower 48; wildfires consume two





FROM THE NEWSROOM

All Releases

- » New committee will advise federal leaders on integrating ocean observation systems
- >> Underwater noise decreases whale communications in Stellwagen Bank sanctuary
- » New director for NOAA Corps and Office of Marine and Aviation Operations appointed
- Slang named as nation's hydrographer, director of Coast Survey
- Record depth for Lophelia coral discovered on Gulf of Mexico energy platforms

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A CLOSER LOOK

NOAA Education

Science Resources for Students and Teachers



NOAA Corps The New Corps of Discovery [see video]

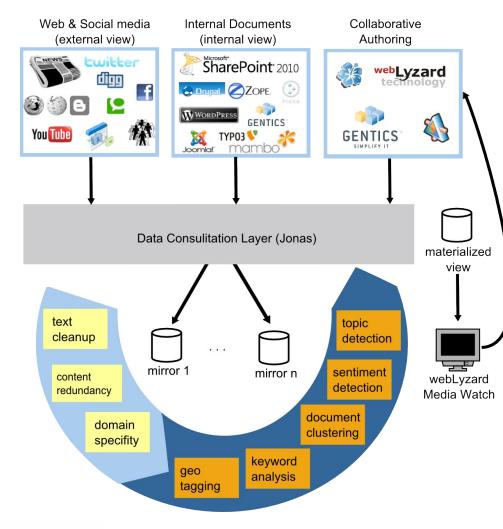
STAY CONNECTED

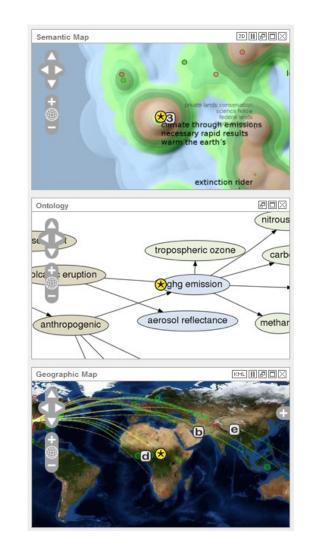


View all of NOAA's social media sites



Data Acquisition & Contextualization

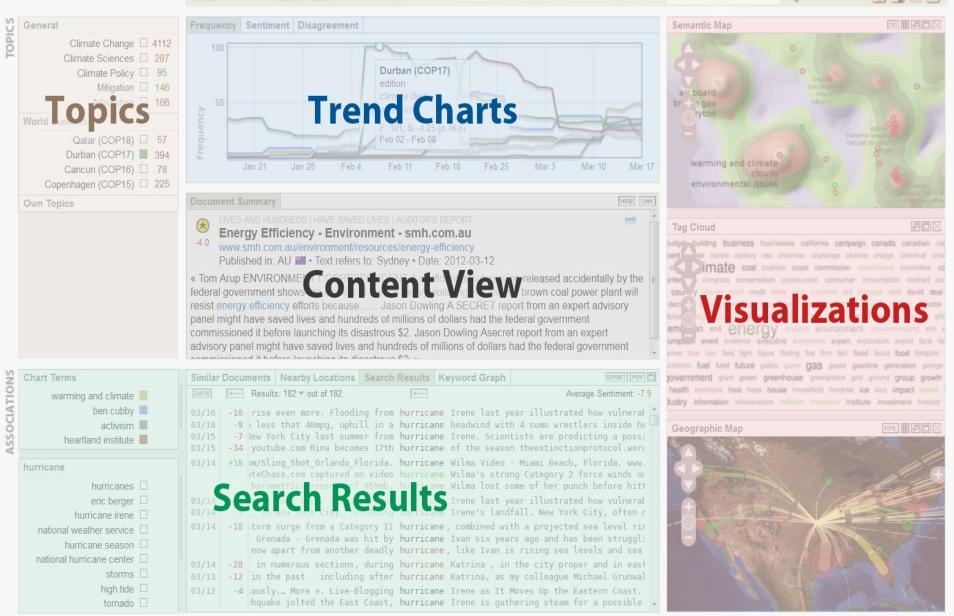




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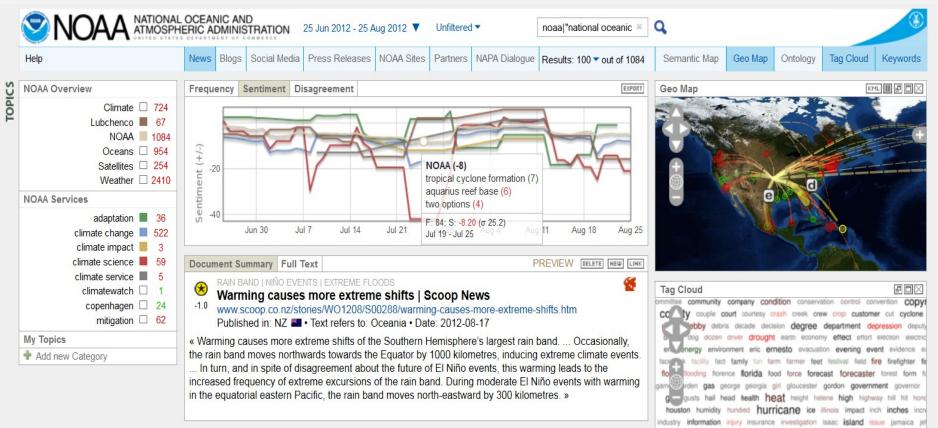
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Sources and Settings

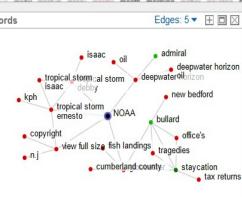
17 Mar 2012, 13:21 | ECOresearch | Media Watch on Climate Change

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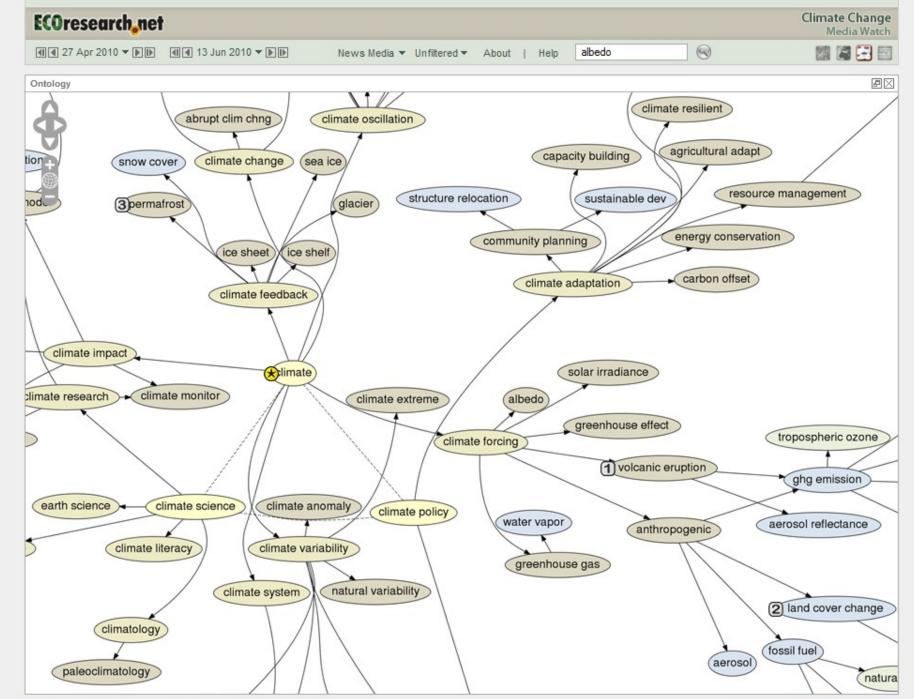


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NOAA	Similar Documents Search Results News Flow	judge killing kilometer krhc kph lake land landfall landing lane law leader lew london los louis louisiana low management manager map marine mark market
deepwater horizon 75	DATE +/- Average Sentiment: -4.	meeting member mermaid meteorologist metro mexico miami michael michigar
NOAA deepwater horizon 75 tropical storm ernesto 154 gloucester 117 tropical storm debby 256	2012. July 2012 weather events. noaa. Last month was a record setter. July was hic Atmospheric Administration (noaa) reported today (Aug. 8). The previous r 08/25 +5.0 ropical cyclone heat potential. (noaa). In looking at this map you can see that	
tropical storm debby 256 view full size 100 oil 441	08/06 +6.0 o federal waters. Since mid-June noaa data has shown no oil in the reopened are spill event," said Eric Schwaab, noaa assistant administrator for NOAA's Fisher catches being abandoned at sea. noaa's first Notice of Violation and Assessmen	saac admiral
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mermaids 68 bullard 17	07/09 +11.0 30.6 million pounds. Last year, noaa predicted a Louisiana brown shrimp catch on for Louisiana since 2007, when noaa predicted brown shrimp catch at 32.9 mill.	Kpn tronical storm
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habitat 🗌 117	08/24 +11.0 e Caribbean Sea this afternoon. (noaa). This weakening has occurred because som er , national hurricane center , noaa , tropical storm isaac , tropical storm j	view full size fish landings
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kerry 🗌 43	08/20 +14.0 ews stories, social media feeds, noaa Bright House Internet customers gain 5	*



25 Aug 2012, 19:22 | NOAA Media Watch



Feb 08, 2011 20:17 | ECOresearch | Media Watch on Climate Change

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	NOAA NATIONAL	OCEANIC AND ERIC ADMINISTRATION 27 Apr 2010 - 27 Jun 2010 ▼ Unfiltered ▼ oil spill Q
	Help	News Blogs Social Media Press Releases NOAA Sites Partners NAPA Dialogue Results: 250 • out of 1562 Semantic Map Geo Map Ontology Tag Cloud Keywords
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TOPICS	Climate 513 Lubchenco 175 NOAA 1433 Oceans 988 Satellites 249 Weather 1239	
	NOAA Services	
	adaptation 19 climate change 427 climate impact 1 climate science 58 climate service 1 climate watch 0	
	copenhagen 🗌 103	a
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NO	oil spill	
ASSOCIATIONS	gulf □ 1474 oil □ 1535	
DO	rig 🗆 774	
ASS	leak 🗌 765	
4	oil slick 🗆 464 Iouisiana 🗌 887	
	spill 🗌 1365	
	barrels 489	
	horizon 🗌 714	
	containment 408	
	into the gulf 1474 mexico 1379	
	hayward 222	
	pipe 🗆 347	
	venice 🗌 253	

25 Aug 2012, 19:35 | NOAA Media Watch



25 Aug 2012, 19:44 | NOAA Media Watch

Tag Cloud on Climate Change

News Media

Tag Cloud POX ne Diberta alternative america american ar asia association atmosphere attack ben benefit bid bill billion biofuel b lifornia cameron campaign canada entre century ceo chairman challenge ch ate cloud club coal coalition coast v competition condition conference cong cost council country county court cre ecade decision degree demand departm dollar draft driver drought durban earth on end energy england envir vidence executive expert exploration exp ure film fire firm fish flood focus food generation george germany gilla gasoline ce grid ground group growth guardian ea impact import income increase india ent investor island issue james japan ja legislation level life light line live lon narket mass material matter measure me money month morning mountain move office **OI** operation opinion opportunity part partner party past paul people politician poll pollution population position production

Social Media

Tag Cloud Pox abvote act action activist activity ada abr e amish amount ang animal answer atmosphere auspol australia australian av divessity bitch blame book breaking bright re case cclimate cdnpoli centre century imate climatechange climatereality impany conference connectclimate conne orn cost country court crisis cuz cycle d degree denial denier department develop disease documentary dot doubt drought ucation efek effect effort emission end exist experiment expert extinction extreme fish flatulence flood food forbes force f ture futurewewant game gas gases gene government great green greenho gore haha hahaha hand hansen happening hea ot house huffington huffingtonpost human initiative institute intelligence interview isla lcgc leader leadership lecture less law mail mammal mark mass math matter model money month morning mother mo ature newbedon night nrdc nytimes oban paperback part party past pattern penguin

Fortune 1000



Analytical Questions & Applications

 How can we detect, describe and potentially predict patterns in online coverage (external events versus resonance patterns)?

MARKET RESEARCH, TREND SCOUTING

 How widespread is content redundancy, and what influences content replication within and across networks (e.g. network and community characteristics)? Who are the most influential opinion leaders driving this process?

OPINION LEADER ANALYSIS, IMPACT MEASURES, VIRAL MARKETING STRATEGIES

 How do macroscopic information flows shape public opinion? What are appropriate methods to measure and model the extent, dynamics and latency of this process?

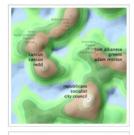
FINANCIAL MARKETS, POLITICAL CAMPAIGNS, SCIENCE COMMUNICATION

Ontologies for Sentiment Analysis

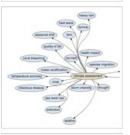
- Problem: Ambiguities, Context
- Data Sources: ConceptNet, Wordnet

Workflow:

- 1. Identify ambiguous terms based on a training corpus
- 2. Determine the context for ambiguous terms
 - \rightarrow contextualized sentiment dictionary
- 3. Use the contextualized sentiment dictionary for ambiguous terms



association atmosphere attack australia aust on biodiversity biofuel board body book brital is canada canadian cancun candidate capaci o chairman challenge chance Changge im Climato conference congress conservati jen corporation cost council country count i decade decisión degree demand democrat istrict dollar draft drought duration earth equ ion end energy engine englander e european event evidence exchange exec rm farmer fear feature field fight figure film fossif foundation france freech fuel fund fuel al government green greenhouse gre



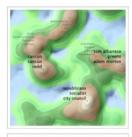


Ontologies for Geotagging

- Problem: Ambiguous Locations, Focus
- Data Sources: GeoNames

Workflow:

- Build a data model based on the GeoNames ontology and the corresponding instance data.
 → nearbyFeatures, parentFeature,
 - parentCountry, population
- 2. Use this context information for disambiguation and focus selection.



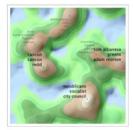
association atmosphere attack australia aust on biodiversity biofuel board body book brital is canada canadian cancun candidate capaci e chairman challenge chance **Change** im **Climate** clinton cadi callitto no: stra condition conference congress conservati jen compation cost: council country count i decade decision depere demand democrat istrict dollar draft drought duration earth ecr ion end **ENERGY** engine englander se european event evidence exchange exec rm farmer fear feature field fight figure film fossif foundation france french fuel fund fut algovernment green greenhouse gr



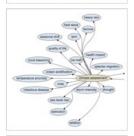


Further Application Areas

- Navigation
- Search query expansion
- Pre-structuring of the semantic map
- Named entity detection



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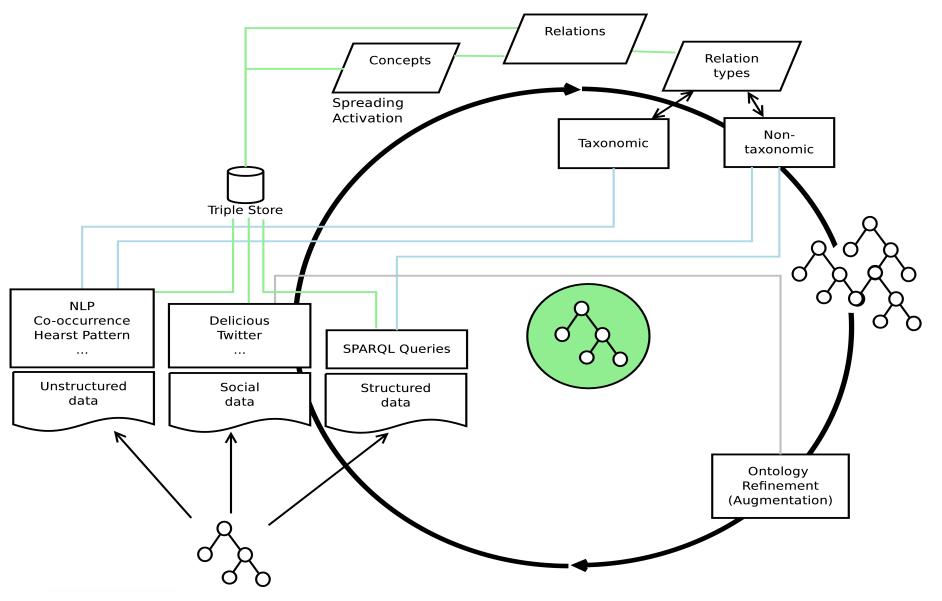
Part II Dynamic Domain Ontologies Powered by webLyzard technology

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Ontology Learning

- ontology learning framework for lightweight domain ontologies (Hendler 2009, Alani et al. 2008)
- based on a seed ontology and domain documents
 - extract relevant terms
 - integrate them into the ontology
- benefits of integrating social sources
 - potential of providing background knowledge
 - contain the latest terminology (Angeletou et al. 2007)
 - (evolve at much a higher pace than domain documents)

Architecture - Overview

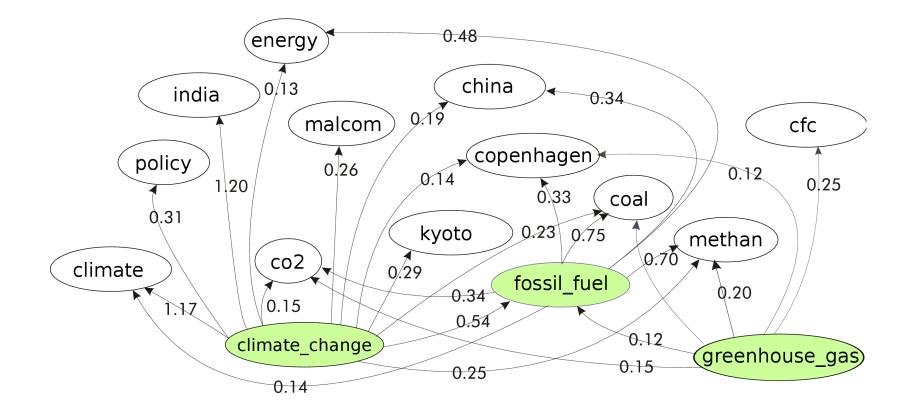


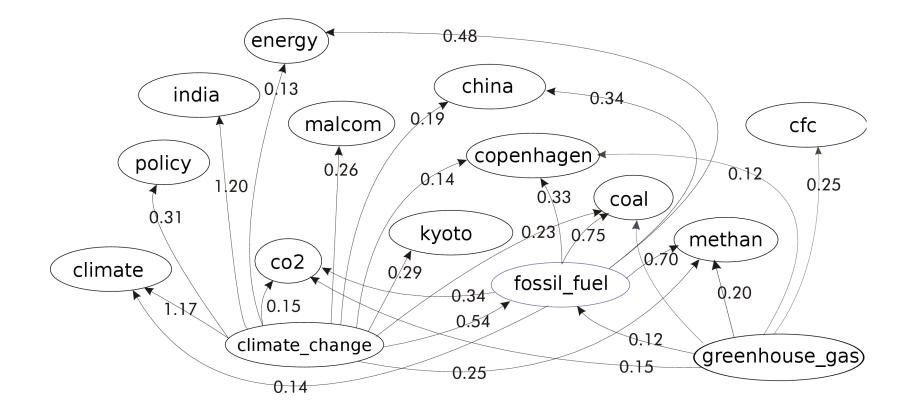
Suggested Terms

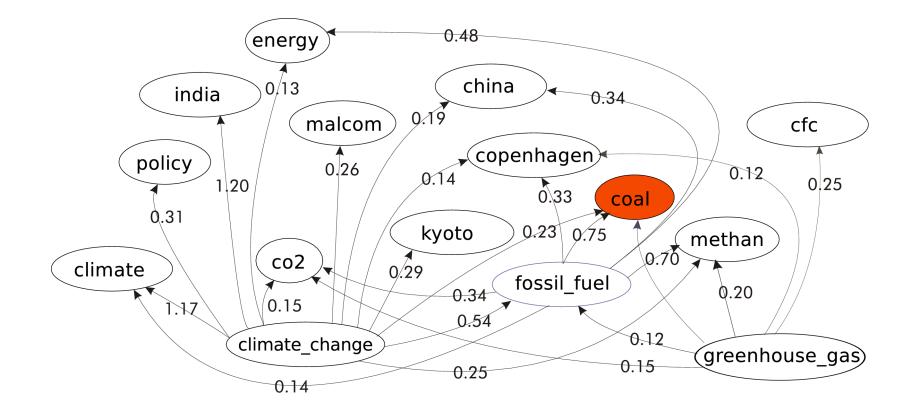
Unstructured	Social		
data sources	delicious	flickr	
targets	animalcare	architecture	
building	architects	art	
coal	atmosphere	auckland	
levels	award	beach	
climate change policy	carbonfoodprint	bicycle	
pact			
reduce greenhouse gas	technorati	twitter	
pollution	agile	aces	
firm	apple	afghan	
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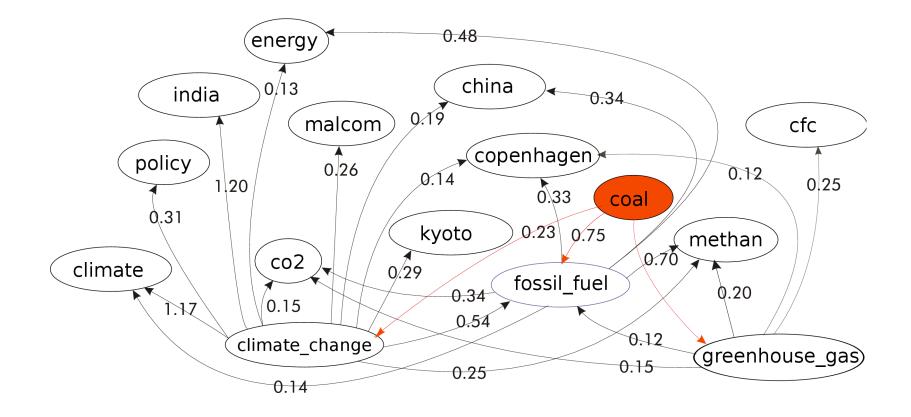
Suggested Terms

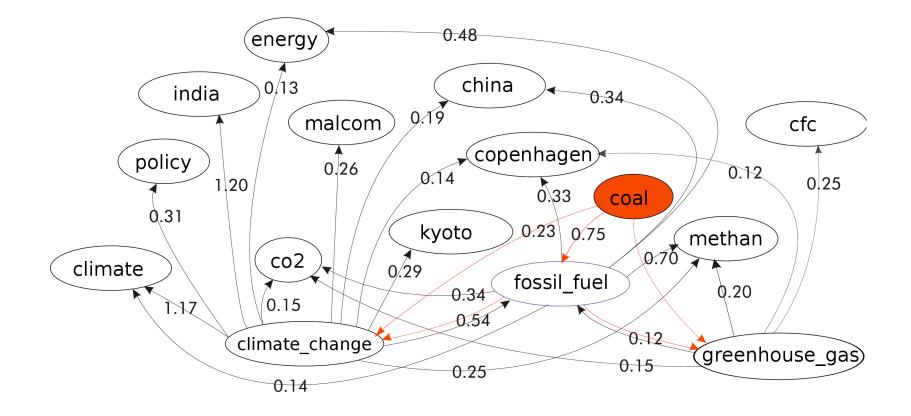
Seed Concept (C _s)	Evidence- Source (e)	Candidate Concept (C _c)
climate_change	oe:coOccurs	"CO2"
_:1	rdf:subject	climate_change
_:1	rdf:predicate	oe:coOccurs
_:1	rdf:object	"CO2"
_:1	rdf:type	rdf:Statement
_:1	oe:significance	"3.20"
climate_change	ow:twitter	"CO2"
climate_change	wn:hyponym	temperature_change



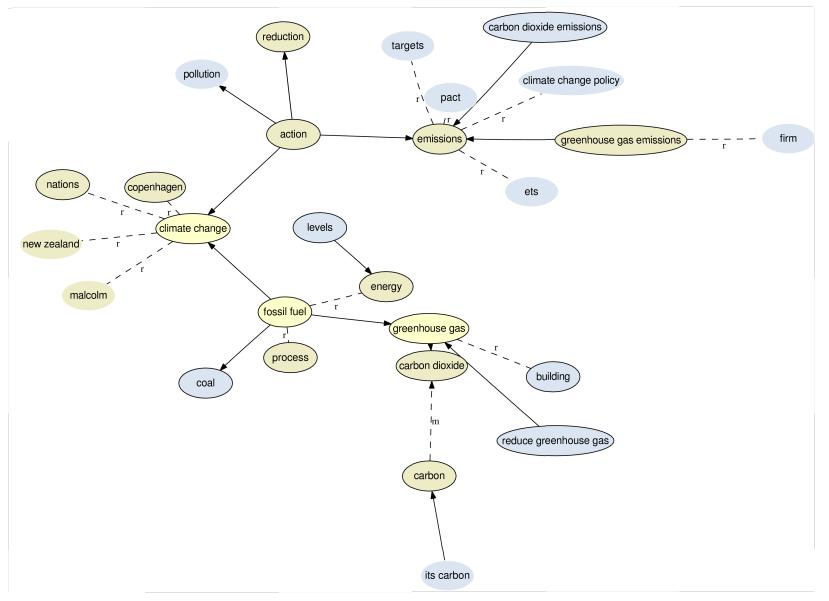








Extended Ontology



Domains Evolve

Static Approach

- Fixed transformation functions (evidence sources → spreading activation weights)
- Determined by domain experts

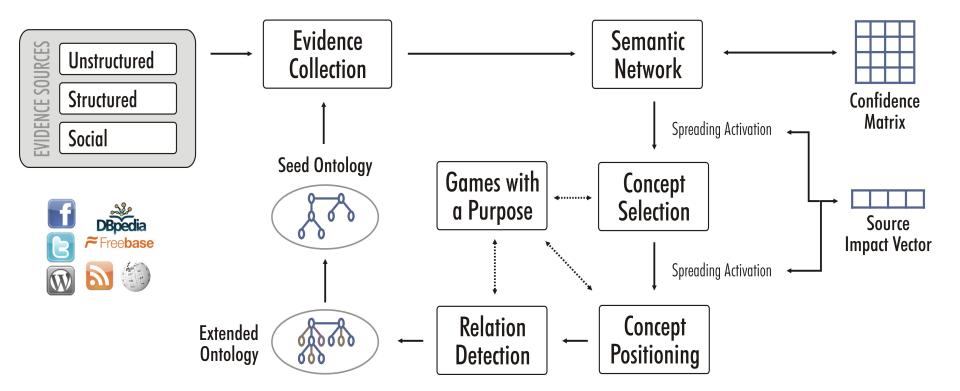
Problems

- Domains evolve
- Importance and reliability of evidence sources changes

"Gold Standard"

- Users
- Games with a Purpose

Learning Evolving Ontologies



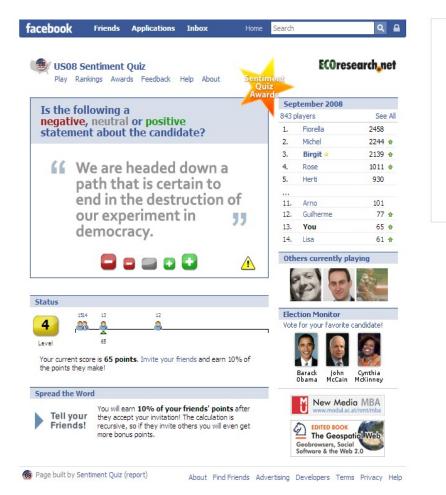
Relation Strength Matrix

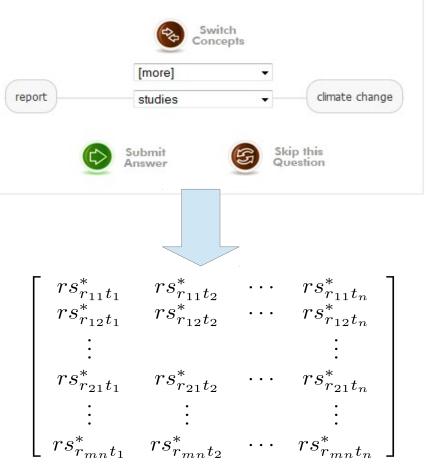
- A formalized representation of the ontology
- Records the relation strength (rs) for any relation r_{ij} between seed concept "i" and candidate concept "j".

	$rs_{r_{11}t_1}$	$rs_{r_{11}t_2}$	•••	$rs_{r_{11}t_n}$ -
	$rs_{r_{12}t_1}$	$rs_{r_{12}t_2}$	• • •	$rs_{r_{12}t_n}$
RSM =	:			• •
	$rs_{r_{21}t_1}$	$rs_{r_{21}t_2}$	• • •	$rs_{r_{21}t_n}$
		• •		• •
	$rs_{r_{mn}t_1}$	$rs_{r_{mn}t_2}$	•••	$rs_{r_{mn}t_n}$ _

- Most direct visualization of changes in the domain
- Distinguish: changes in the domain versus changes in the user's perception.

Games with a Purpose





Evidence Confidence Matrix

 Records the per evidence source confidence between source and candidate terms and its temporal evolution
 → base for optimization and learning of the weights

$$ECM_{C_s,C_c} = \begin{bmatrix} c_{es_1,t_1} & c_{es_1,t_2} & \cdots & c_{es_1,t_m} \\ c_{es_2,t_1} & c_{es_2,t_2} & \cdots & c_{es_2,t_m} \\ & & \vdots & & \\ c_{es_n,t_1} & c_{es_n,t_2} & \cdots & c_{es_n,t_m} \end{bmatrix}$$

- Supports trend detection and perception experiments
- Perception != Truth; example: food for kids (Kinder Milk Slice)

Source Impact Vector

- Contributes the per source impact weights for translating evidence sources into spreading activation weights.
 - \rightarrow Determines the impact of a single source.

$$SIV_{t_i} = \begin{bmatrix} I_{es_1} & I_{es_2} & \cdots & I_{es_n} \end{bmatrix}$$

- Initial settings
 - Domain experts
 - heuristics and metrics such as Google Page Rank, etc.
- Gets adjusted based on user feedback

 → better alignment with the optimal relation strength matrix

Summary

- Ontologies and the corresponding instance information play a crucial role in improving Web Intelligence
- Timely adaptation of ontologies to changes in the domain are still challenging
- Presented an approach for aligning ontologies to user perception that allows
 - Keeping ontologies up to date
 - Analyzing the **sources** of changes (evidence confidence matrix)
 - Detecting trends and patterns (evidence confidence matrix, source impact vector)
 - Making the reasons for change more traceable (evidence confidence matrix, source impact vector)

Interface Description www.weblyzard.com/interface

Media Watch on Climate Change www.ecoresearch.net/climate

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